



No worries! - There are other ways to BANK and stay SAFE!

At UBank, we are monitoring the evolving Coronavirus/COVID-19 pandemic and its effects on our customers. As the virus continues to spread throughout the country and the world, we are taking precautionary measures to protect the well-being of employees and customers. We are actively monitoring the virus and following guidance from state and federal agencies including the (CDC) [Centers of Disease Control](#) .

Fortunately, the teller line is not the only place our customers can do their banking! If you are currently practicing “Social Distancing” - No worries! We have numerous ways for you to continue to handle your banking needs.

If you haven't already, check out the following products that will allow you to bank from home or anywhere. Go to www.ubjonline.com to sign up!

- Online & Mobile Banking App - Access & Manage your accounts safely and securely anytime, anywhere
- Transfer funds – online banking or Utalk
- Deposit checks with UDeposit - Remote Deposit Anywhere (RDA)
- Pay Bills using UPay
- Make a Loan Payment - Call and Pay with debit card
- Send Person to Person payments
- Manage your Debit Card - Lock or unlock card access
- Digital Wallet - Securely pay for purchases using Apple Pay or Google Pay
- ATM Access - Make withdrawals 24/7
- Contact us 423-784-9446 or ubteller@ubjonline.com with questions

Below are a few links to demonstrate how to use these products – Simple and Safe!

UBank Mobile Banking Transfers <https://youtu.be/4YRr-r3j50k>

UDeposit Remote Deposit Capture (RDC) <https://youtu.be/pLaf2eoWs5s>

UPay Bill Pay https://youtu.be/xBuVO_aui5Y

Our hours have not changed and our bank lobby and drive-up is currently open. We will continue to monitor this situation and inform you of any bank related changes.